TO WHOM IT MAY CONCERN

Subject: Letter of reference for InstroWest

This is a personal recommendation for Alf Mathews / InstroWest.

This letter is to confirm that Verve Energy conducted a project for upgrading analysers at the Kwinana Power Station Water Treatment Plant and engaged the skill and expertise of InstroWest during the project.

My team and I procured the instrumentation to be installed and provided comprehensive Scopes of Work and design documentation. Electrical installation was by on site electrical contractor (preferred vendor)

InstroWest assisted in refining the design and were contracted to install, pipe, hook-up and commission 1 x pH, 6 x conductivity, 3 x dual channel sodium and 2 x dual channel silica analysers.

The install of the analysers and tube fitting <u>far</u> exceeded my expectations. I would go as far to say that in particular, the tube fitting was of the highest standard I have witnessed in 30 years in industry.

InstroWest also had a keen eye for detail...laser etched instrument / valve tags, an excellent touch.

The installation to date has worked well, with some fine tuning and refinement that my team is undertaking. InstroWest provided prompt site and telephone assistance.

This was a sensitive project, and as Project Manager, I valued the working relations with InstroWest during this project. I would like to think I was as good a customer to InstroWest as InstroWest were as contractor for me. I shall certainly utilize InstroWest well into the future where I can.

I am available to answer any queries.

Sincerely,

Ken Symmons

Ken Symmons

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