



To whom it may concern,

Newgen Power Kwinana is a 320MW Combined Cycle Gas Turbine power station located in the southern suburbs of Perth Western Australia. We supply approximately 10% of the electricity supply to the electrical distribution network for the state of Western Australia.

In 2014 during our annual planned shutdown we engaged Instrowest Pty Ltd to conduct calibration and repairs to over 60 system critical Pressure, Temperature, Level and Vacuum instruments for the Heat Recovery Steam Generator (HRSG) and Balance of Plant equipment.

From the initial phone call and discussions with Alf Matthews, then the numerous outage planning phone calls, meetings and site visits and then the maintenance outage period, I found Instrowest to be an extremely professional, knowledgeable and courteous company to work with.

The team arrived onsite for the 6 day annual outage in very professional and well equipped vehicles and a fantastic support trailer which had everything they need to conduct all of the work onsite without delays, including replacement and spare parts for defective instrumentation. The professionalism displayed and the quality of work was outstanding throughout the whole process.

The detailed and accurate calibration sheets on completion of the works were provided in a very timely manner in an electronic format. This electronic method they utilised for the reporting and providing the certificates was ideal for our onsite record keeping and CMMS.

Instrowest conducted all works with a perfect safety record, on time with zero rework and within budget. This included additional instruments that were not on the original pack listing. During start up and recommissioning they were available for support in case of any issues with critical instruments such as Boiler level instruments for the HP, LP and Feed Water drums. (No issues were found)

Based on my experience, I would highly recommend Instrowest for any instrument installation and calibration works in the power generation industry. I look forward to working with them again for future maintenance and outage periods.

Regards,

T. W. Harrison

30 Jan 2015

Maintenance and Outage Supervisor

NewGen Power Kwinana